

New York City's Finest Kosher Food Emporium

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WELCOME TO THE ONLINE HOME OF THE KOSHER MARKETPLACE, NEW YORK CITY'S FINEST KOSHER FOOD EMPORIUM. THANK YOU FOR YOUR PATRONAGE.



Please note that we are open and will remain open throughout the Passover Holiday and beyond. Please see our current store hours below. Unfortunately we are no longer accepting phone calls to the store due to the pandemic. We have never not taken phone calls and this was an excruciating decision for us but the shutting of the phones will just create a far better operating environment within the store, which has fewer people on premises due to the necessity of social distancing guidelines. We know that many of you have questions or concerns, including about orders already placed for Passover, and we remain here for you. All your questions and concerns will be answered by email at service@thekmp.com. Thanks for your kind understanding and please stay safe!

Please note that we are no longer accepting orders for this week or the week of Passover as we have reached our capacity constraints. We will be open throughout Passover in accordance with the below-listed hours. Please see our <u>Passover Menu here</u>. Chol Hamoed orders may still be placed by EMAIL ONLY (service@thekmp.com) until we reach our capacity. Thank you so much for your kind understanding.

We hope you are safe amidst the current Covid-19 Pandemic. We have been around for over 20 years and remain steadfast in our commitment to the highest quality customer service and the happiness of our wonderful customers. We love this city, our fabulous employees and our fantastic patrons. However these are the most trying business conditions we have ever seen and, in truth, its not even close to anything we've ever seen or experienced before. Limitations on supplies, operational hours, distance between individuals, employee health & welfare, customer health & welfare, as well as compliance with evolving governmental mandates, have necessitated entirely new operating procedures. As a result, please see our updated Covid-19 comments <u>here</u>. New operating procedures are summarized below:

1 - Passover orders can no longer be accommodated given current operating conditions as we simply do not have enough space or capacity to do them as we have in the past. We are also unable to accept changes to any existing Passover orders. We will be open throughout Passover in accordance with the below-listed hours. Please see our Passover Menu here;

2 - In light of the effect of COVID-19 throughout NYC, we closed the store on Tuesday, March 24th, in order to conduct a deep cleaning of all cooking surfaces, equipment & machinery, shelving, walls & floors, shopping wagons & shopping baskets. This has now been completed. Subsequent cleanings have taken place during store hours and are continuing on a daily basis. We are doing this to ensure that we create & maintain the safest possible shopping experience for all of our wonderful employees & patrons. We have also implemented stringent daily sanitation protocols within the store;

3 - Starting Wednesday, March 25th, only 6 - 8 customers at a time will be allowed into the store. A properlydistanced line will be maintained outside the store for customers awaiting entrance;

4 - Please note that Fresh Meats, Poultry & Fish are now Kosher for Passover and our Passover groceries are already available in the store. We are turning over our kitchen for Passover on Sunday, March 29th. On this day, as well as Monday, March 30th, a limited selection of non-Passover Prepared Foods will be available. Passover Prepared Foods will be available starting the afternoon of Tuesday, March 31st; and

5 - Please also note that our current hours are as follows:

Sunday 9:00 AM - 6:45 PM; Monday 8:00 AM - 6:45 PM; Tuesday 8:00 AM - 6:45 PM; Wednesday 8:00 AM - 6:45 PM; Thursday 8:00 AM - 6:45 PM; and Friday 7:00 AM - 3:45 PM.

Please stay safe and always know that we will strive to provide the highest quality products and service in the safest possible manner during these difficult times. Thanks for your very kind patronage.

Please see our our <u>Passover Menu</u> & <u>Prepared Food Counter Menu</u>. Our NEW <u>Specialty Meats & Poultry</u>, <u>Sustainably-Sourced Fish</u> & <u>KMP Difference</u> Booklets are also now available. Thank you very much for your kind patronage.

Please note all vegetables are locally-sourced from small, family farms whenever possible. All fish is sustainably caught or farmed in ways compatible with the vitality of the Earth's oceans.

IMPORTANT NOTE: In an effort to provide excellent customer service, we have several people working to coordinate all Friday deliveries after the store is closed. When the store is open (until 3:45 PM on Fridays), please contact the store directly by email for all delivery concerns. However once the store has closed on Friday, should there still be any questions regarding the delivery itself, or the timing of such delivery, please contact our dispatcher, Chuck, at 516-770-6309. Thank you so much for your patronage.