- April 30, 2020 from the COR Detroit:
 - WHEN SHOPPING ONLINE for grocery delivery or curbside pickup, be sure to check the actual label on each item when the order is received. This is essential because:
 - Many online descriptions or pictures give inaccurate or outdated information regarding the product's Kosher status.
 - The store may substitute non-Kosher or non-approved products if the requested ones are not available.
 - Following are two recent examples:
 - When a search for EMPIRE KOSHER CHICKEN at Costco yielded no results, an online grocery delivery service company website offered, as a "related result", a non-Kosher brand of chicken [Foster Farms] as "Kosher".
 - SIMPLE TRUTH ORGANIC CANNED DICED TOMATOES IN TOMATO JUICE is pictured on the Kroger website with an OU. After pickup, a shopper found that some cans bear an OU, and other cans bear a different, non-approved symbol.
 - ALSO BE AWARE that due to the pandemic, some manufacturing plants are unable to obtain sufficient Kosher ingredients (e.g. cheese) for their productions, and some plants are expanding the range of products they make to offset lack of availability from their usual suppliers. As a result, some products will lose their Kosher certification, and some products will change from pareve to dairy. Every product label must be carefully checked for its proper status.
- April 23, 2020 from Kosherquest.org:
 Many people are turning to food deliveries during these times. One needs to be careful to check the labels of food they order to make sure they received actual kosher food. Sometimes the website puts wrong information as in the picture below, and sometimes the item that is delivered is not certified.
- April 24, 2020 Useful Shopping Info from the cRc:

 Due to Covid-19, more consumers have turned to online shopping for their
 groceries, which makes it more difficult to determine whether a given item is
 kosher-certified. To facilitate shopping in this new reality, the cRc has compiled a
 short list of items that do not require certification. These items are inherently
 kosher, and nothing is done to them during the manufacturing process that affects
 their kosher status. This list can be found on the cRc website here.
- May 13, 2020 from the KLBD twitter feed ONLINE SUPERMARKET ORDERS: Due to the Covid crisis, many people are receiving product substitutes in their orders with are not kosher, and these cannot be returned to the driver.
 - Please note that when submitting your order, rather than allowing substitutes for all your purchases, you have the option to select items for when you will accept substitutes.

You are advised NOT to accept substitutes for products where only specific brands are kosher.

The previous item can be cited with the URL: https://www.kashrut.com/Alerts/?alert=A7153

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